



## **Retail assistant - SEASONAL**

**Job type:** Full time, temporary contract until 31<sup>st</sup> October 2021 but could lead to permanent contract

**Working pattern:** 5 shifts/approx. 30 hours per week including a weekend day, plus cover for colleagues during leave periods.

**Salary:** Up to £9.50 per hour (depending on age & experience) + 19% staff discount and loyalty offers

**Location:** Instow

### **The Company:**

Johns is a well-established family run business operating for 95 years and our ethos is to deliver high quality local produce & customer service. As multi award winning delis, cafés and grocery stores with Post Offices in the stunning coastal locations of both Appledore & Instow, we're a growing & inspirational business offering a full range of local & homemade products. We consistently strive to bring new produce, events & concepts to our customers all in a relaxed and vibrant ambiance.

### **The Role:**

We're seeking a friendly, hardworking and customer-focused individual to join our team with current retail experience essential. You will be responsible for filling shelves with high volumes of stock handling, carrying out stock rotation, merchandising produce and serving customers on our EPOS system. Fast pace working and accuracy are skills required to ensure the shelves are full and attractive for customers to our grocers & deli. Delivering excellent standards of customer service, you will greet and assist customers with a friendly and helpful attitude to create an enjoyable shopping experience. Multi-tasking skill set is essential. Ideally would need to partake in customer deliveries and to Appledore store in the company van.

### **The Person:**

With recent experience in a customer facing retail role, you'll be a people person and team player with a desire to deliver excellent standards of customer service. Able to work calmly and professionally under pressure in a busy environment especially during periods of high customer volume to maintain the company's quality standards. You will have a great sense of humour and the ability to work flexibly and methodically. With a proactive approach to your work, you will have the ability to communicate with a wide range of people at all levels. Clear & concise communication essential with customers & colleagues including COVID-19 safety guidance. You will need to work on your own initiative and be self-motivated. Must be 18 or over due to requirement to sell alcohol. Would have to be 25 or over if customer deliveries formed part of this role in line with our insurance requirements to drive the van.

### **The Rewards:**

We offer competitive rates of pay with staff discounts, a welcoming and supportive work environment and you'll be part of a multi-award winning and growing business. In addition, we provide new staff with a training program and the opportunity to work in stunning locations.

### **How to Apply:**

If you possess the experience, passion and attitude to make this role a success then we would love to hear from you. Please submit a CV and covering letter explaining why you want to work for Johns, what makes you stand out for this role and how you heard about us. Applications should be sent to [careers@johnsofinstow.co.uk](mailto:careers@johnsofinstow.co.uk) by 22nd July 2021.

# Johns

café  
delicatessen  
bakery  
local specialities  
wine

Please note if you do not hear from us within 2 weeks of the closing date, we are sorry to say that on this occasion you have been unsuccessful.